



NORTHERN AIR
AVIATION SERVICES

Aero Specialties
Attn: Bob McMichael

Re: Lav insert #LC270G

To Whom It May Concern:

We purchased a lavatory insert last fall for use in Anchorage, Alaska. We have now been using that unit for almost a year. According to the flow gauge, we have pumped 7,278 gallons of flush water through it. We have found this unit to be everything that is was sold to be plus a bit more.

Last winter our average temperature was 10 degrees. We kept the unit plugged in except when it was actively servicing an aircraft. It never once froze up even on the night that it dropped down to 39 below. Because the tanks have internal heaters we have not had to mix glycol with our flush water like most airlines in Anchorage. This has made our mechanics very happy.

The only problem that we have had with this unit was with the engine mounted on it. It was hard to start and would not stay running. Aero Specialties worked with me and once it was determined that a local vendor could not solve the problem they next day air shipped me a replacement engine no questions asked. Since then we have not had any problems.

Please feel free to share my comments to anyone you see fit.

Sincerely

Bob Rieth
Anchorage Ground Operations Manager
Northern Air Aviation Services

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